

# ARGOS WORKFORCE PLANNING



- ✓ Optimized workforce costs
- ✓ Reduced administrative burden
- ✓ Improved customer service



**ARGOS is an innovative software for workforce management and deployment planning that allows retailers to optimize staff costs and customer service potential.**

Customers are often impatient and want everything at once. Stores that don't miss out on revenue make sure that they have a competent sales assistant on hand for customers during peak times. Improve your service and reduce waiting times for sales advice and checkout by ensuring that you have the right number of staff, deployed at the right place, at the right time.

ARGOS helps you plan effectively - even if you have a lot of staff, departments and stores. For example, you can eliminate understaffing and deploy your workforce better by gearing it to demand.

The software cross-checks with the master data entered for each employee whilst you are planning and gives you better control of maximum working hours or shift requests. This validation helps your store managers reduce overtime and keep your staff happy. Current personnel costs can be calculated and shown at any time on the basis of each staff member's parameters. This transparency helps you avoid overrunning your budget. Electronic workforce planning also markedly reduces your administrative burden: schedules can be produced quickly, actual working time recorded and data transmitted directly to your accounting system without any complicated conversions or manual processing.

#### Benefits at a glance:

- > Electronic schedule planning
- > Calculation of workforce costs
- > Positive and negative attendance time recording
- > Leave of absence planning
- > Staff planning (duties, staff loans, working time requests)
- > Master data record for stores, departments and workforce groups
- > Bonus and breaktime arrangements
- > APIs for import and export, e.g. to accounting software

#### Intuitive handling

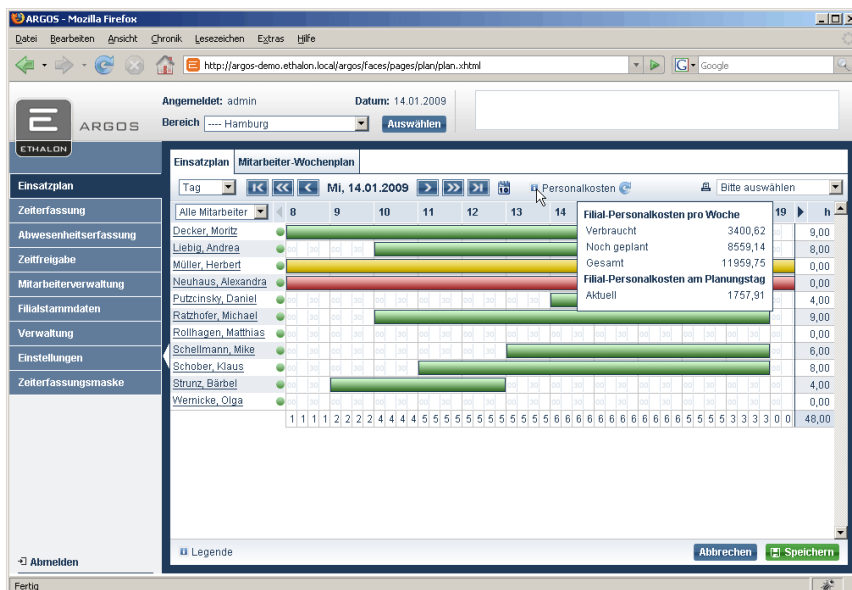
- > Clear planning tables
- > Personalizable user interface
- > E-learning module

#### Flexible configuration

- > Easily customizable parameters and user interfaces
- > Platform-independent Java/J2EE
- > Fitted to individual requirements

#### Cost-effective administration

- > Browser-based
- > Requires no additional local software or hardware installation
- > Centralized software administration



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## Technological advance that pays off

ARGOS is equipped with a clearly laid out, intuitive user interface. Drag and drop functionality in the planning tables makes it much easier to input and change data. There are no superfluous buttons or functions to confuse your users and detract from the task of planning.

Additional expenditure for offsite training is not necessary — integrated E-learning modules provide your users with guidance when and where they need it.

In order to cater for the individual needs of each user, the planning tables can be configured flexibly. The administration of ARGOS has also been optimized to meet the requirements of retailers. Inputting staff, department and store data couldn't be more straightforward.

Thanks to its modern Java/J2EE software architecture basis, ARGOS can be customized to meet the specific requirements of any retailer. As ARGOS is internet browser-based it can be administered centrally, so there is no need to install any additional clients in your store-network.

## Our technology

Enterprises striving to profit from market dynamics require a reliable and adaptable IT infrastructure. The technology we use enables us to implement your requirements quickly and efficiently and to extend your solutions in the future. We adhere to international Java/J2EE programming standards and an open system architecture. We use robust, scalable and high performance hardware and middleware.

## Our company

ETHALON delivers innovative software solutions for retailers. The Java/J2EE specialist focuses on process optimization: whether through customized programming or modularized standard software, we answer your complex requirements with easy-to-use applications. From process analysis and consultancy, to implementation, e-learning and support, ETHALON is a one-stop-shop for all your IT needs!

